**PLEASE DELETE THIS NOTIC**

**Genetic Testing Program – PacificSource Health Plans**

St. Charles Health System Laboratory recently learned of the genetic testing program requirement through PacificSource Health Plans, which went in effect on July 1, 2019.  The genetic testing program requires that ordering providers will need to obtain a prior authorization with PacificSource Health Plans, PacificSource Medicare, and PacificSource Community Solutions.

Providers can easily manage the prior authorization when using the Provider Portal AIM. AIM (ProviderPortal.com) available 24/7 or by calling AIM at (877) 291-0510, Monday through Friday 8 - 5 PST.

Providers can access the St. Charles Health System on line laboratory test catalog [https://stcharleshealthcare.testcatalog.org/](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fstcharleshealthcare.testcatalog.org%2F&data=02%7C01%7Cgngist%40stcharleshealthcare.org%7C592b1aa3ac8545e002c008d71d2dc073%7C826265dc867e4ea58b104ad0b4fc4127%7C0%7C0%7C637009955226296497&sdata=9coRmFkh9meAbK0UbFXwF6goZLJ75%2BtsHf%2Bxsjcd4h8%3D&reserved=0), to obtain the CPT codes needed for the specific genetic tests being ordered.  If the specific genetic test is not found, or you have other questions please contact our Laboratory Support Services Supervisor at 541-706-6387 for assistance.  Claims submitted for genetic tests performed on or after the effective date will not be paid if prior authorization was not obtained through the PacificSource Genetic Testing Program. In the event St. Charles Health System Laboratory received genetic testing orders from a provider and a prior authorization was not obtained, it will be necessary for St. Charles Health System to bill the provider.

St. Charles Laboratory

**Genetic Testing Authorizations**