

### **What is EpicCare Link?**

EpicCare Link gives our community providers web-based access to our version of Epic. This free tool for placing future orders, viewing results, and more, is at no cost to providers/patients.

### **When to use EpicCare Link?**

For all uncollected/future orders from non-interfaced clients and interfaced clients who prefer not to submit these electronically out of their EMR.

### **Why are we transitioning to EpicCare Link?**

This new innovative option eliminates the need of pre-printed requisitions, handwritten information, faxing, reduces missed/incorrect tests, invalid Dx codes, etc., while results are still being sent per client preferences.

### **What are the advantages of EpicCare Link?**

- increases patient safety and care
- facilitates order accuracy
- minimizes patient demographic discrepancies
- all pertinent information available at time of draw (procedures, ordering provider, dx codes, cc requests, special instructions, etc.)
- reduces direct follow-up communications to clarify orders
- decreases wait time - orders are available when patient presents at any of our draw sites
- elimination of printing requisition and manually faxing
- no failed faxes
- ensures timely and correct result routing
- environmentally friendly
- innovative workflow
- reducing carbon footprint
- cost effective

### **How will results be available to your office?**

(Any or all the options below are possible)

- in EpicCare Link
- send via the interface if your office is integrated with our laboratory
- faxed

### **How to sign up and register for using EpicCare Link?**

- URL: [EpicCare Link Login \(stcharleshealthcare.org\)](https://stcharleshealthcare.org)